



# TOIRMA Update

By Rod Beck

TOIRMA Executive Director

**B**Y THE TIME THIS ISSUE of *Township Perspective* arrives in the mail, I imagine the annual TOI Fall Conference will have just concluded. Once again while working at the TOIRMA booth, we will have had the opportunity to discuss various issues relating to this program with those of you who work in the township setting on a daily basis. It is always a very educational process for us to be made aware of any particular issues or concerns occurring which might directly, or indirectly, involve our members. Often times, these one-on-one discussions allow us to anticipate future problems or issues that may need our attention. It is our time to answer questions, take notes and discuss possible solutions for the members.

At the same time the Conference is occurring, the annual TOIRMA survey that was mailed October 12, 2011 to the contact person of the township needs to be completed and returned. Just as the conversations are valuable to us in management, so are those surveys. We realize not all the members will attend the Conference, but these surveys are mailed to allow an opportunity for all members to have some input into the TOIRMA Program. The survey is relatively short and will not take long to complete to encourage its return. The provided self-addressed envelope will direct it to the correct address.

As I have indicated before, we will carefully evaluate those surveys in an attempt to prepare this program to meet the needs of our members today, as well as into the future. There are several aspects of the current program which are a direct result of responses from past surveys.

Therefore, let me thank you again for your participation. It is greatly appreciated.

TOIRMA is approaching the time of the year when some of our most expensive claims happen. Some-

times the hours are long and the conditions are certainly difficult, but due diligence should be a priority to accomplish this job while using safe practices. The safety of those operating equipment coupled with safely operating that same equipment will assist TOIRMA in our goal of reducing claims. Fewer claims, and prompt reporting when an accident does occur, will assist us in the preservation of the assets of the program. Should an accident occur, pictures are a terrific addition to the process of documenting what happened.

Thanksgiving season is approaching which was instituted in appreciation of the past growing season and successful harvest. Although many of us today are not involved in that process, please join me in expressing appreciation for those who are. They, along with elected township officials, provide a vital link for our future.

As always, please call if I can be of assistance.

- Rod

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